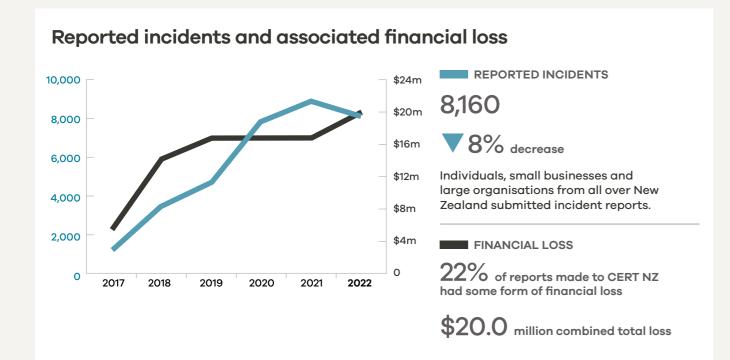
2022 SUMMARY

certnz >

WHAT WE'VE SEEN



Most reported incident types 5,000 PHISHING AND CREDENTIAL HARVESTING REPORTS 4,000 ▲16% increase 4,315 3,000 SCAMS AND FRAUD REPORTS 2,000 2,296 ▲ 21% increase 1,000 UNAUTHORISED ACCESS 2021 2017 2018 2019 2020 ▲ 23% increase 931 The top three incident categories changed in 2022, with 'Unauthorised Access' now being MALWARE REPORTS the third highest reported incident. 225 00/0 decrease

Scams and fraud financial loss breakdown

Scams and fraud accounted for almost \$17.1 million (86% of overall direct financial loss).



Vulnerability reporting

Vulnerability reports are an opportunity to prevent a cyber security incident before it occurs. Vulnerabilities reported to CERT NZ range in severity and complexity.

41 vulnerabilities were reported to CERT NZ in 2022, with 26 being managed under our Coordinated **Vulnerability Disclosure (CVD)** service.

The CVD policy is used when the person reporting the vulnerability doesn't want, or has been unable. to contact the vendor directly themselves.

WHAT WE'VE DONE



Get cyber smart

Cyber Smart Week is CERT NZ s nationwide campaign. In 2022, we worked with more partners who helped us reach more New Zealanders than ever before.

514 Cyber Smart partners, a 77% increase on 2021.



International engagements

CERT NZ participated in three international cyber exercises, took part in five international working groups to share best practice and continued its capacity building work in the Pacific.



Advisories

Advisories are our early warning system for New Zealanders. We triage incident reports we receive and information about international cyber threats, to get timely, actionable advice out to New Zealanders so they can protect themselves online.

IN 2022, CERT NZ ISSUED:

1 advisory to individuals and businesses

6 advisories to IT specialists



Website

339,461 website visits

Our most popular page for IT specialists was the advisories page, with 23,408 page views. For individuals, 'Report an issue' was the top page, with 39,000 views. Our highest performing page for businesses was the 'Two steps too easy guide', which received 19,000 views.*

* NUMBERS HAVE GENERAL ROUNDING